

Privacy Policy

Effective date: February 7, 2024

Machine Hub LLC ("us", "we", or "our") operates the machinehub.com website, the locatoronline.com website and the Machine Hub Mobile App mobile application (hereinafter referred to as the "Service").

This page informs you of our policies regarding the collection, use and disclosure of personal data when you use our website and/or Service and the choices you have associated with that data. If you or your employer who provides you access to the Service have a contractual relationship with Machine Hub, including making a purchase that is subject to our Software License and Subscription Agreement (the "Agreement") then additional terms and conditions related to privacy may be applicable to information that you supply to us as set forth in that Agreement.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Our Privacy Policy does not govern or apply to information collected or obtained by us through means other than your use of the Service, even if such information is duplicative of information submitted by you through the Service. It also does not apply to websites maintained by other companies or organizations to which we may provide links or who may provide a link to us. Unless otherwise defined in this Privacy Policy, the terms used in this Privacy Policy have the same meanings as in the Agreement.

Definitions

Service

Service means the machinehub.com website, the locatoronline.com website and the Machine Hub Mobile App mobile application operated by Machine Hub LLC

Personal Data

Personal Data means data about a living individual who can be identified from that data (or from that data and other information either in our possession or likely to come into our possession).

Usage Data

Usage Data is data collected automatically either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

Cookies

Cookies are small files stored on your device (computer or mobile device).

Data Controller

Data Controller means the natural or legal person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal information are, or are to be, processed.

For the purpose of this Privacy Policy, we are a Data Controller of your Personal Data.

Data Processors (or Service Providers)

Data Processor (or Service Provider) means any natural or legal person who processes the data on behalf of the Data Controller.

We may use the services of various Service Providers in order to process your data more effectively.

Data Subject (or User)

Data Subject is any living individual who is using our Service and is the subject of Personal Data.

Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

Types of Data Collected

Personal Data

While using our Service, we collect information about you, including personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information collected by us may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Cookies and Usage Data

We may use a third party vendor to collect this data. You can control the data we collect from you and how we use it by utilizing the "Customize Settings" tool on our website and/or by contacting us at support@machinehub.com

We may use Personal Data collected in connection with your use of the Service to contact the individual identified by that Personal Data with sales information, newsletters, marketing or promotional materials and other information that may be of interest. Any recipient may opt out of receiving any, or all, of these communications from us by following the unsubscribe link or the instructions provided in any email we send.

We may also ask you to provide us with additional information about yourself and/or your use of the Service. Please be aware that any Personal Data or other information that you voluntarily choose to have displayed publicly in connection with the Services –such as a username or contact information– becomes publicly available information and may be collected and used by others without restriction. Certain features of the Service may give you an opportunity to interact with us and others. These may include the fillable contact forms, community forums, chats, creating community profiles, and providing feedback on products. When you use these features, you should be aware that any information you choose to submit, including your name, user name, location, email address, profile information, picture or image, likes, status, and comments, including any political or religious or other beliefs or ideas you express, may be publicly available to anyone, including other users, search engines, advertisers, third party application developers, and anyone else with access to the Services.

We are not responsible for any information you choose to submit and make public through these interactive features.

Usage Data

We may also collect information that your browser sends whenever you visit our Service or when you access the Service by or through a mobile device ("Usage Data").

This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When you access the Service with a mobile device, this Usage Data may include information such as the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

Location Data

We may use and store information about your location if you give us permission to do so ("Location Data"). We use this data to provide features of our Service, to improve and customize our Service.

You can enable or disable location services when you use our Service at any time by way of your device settings.

Tracking Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and we hold certain information derived from that data.

Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Other tracking technologies are also used such as beacons, tags and scripts to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use or may use:

- **Session Cookies.** We use Session Cookies to operate our Service.
- **Preference Cookies.** We may use Preference Cookies to remember your preferences and various settings.
- **Security Cookies.** We may use Security Cookies for security purposes.
- **Advertising Cookies.** We may use Advertising Cookies to supply you with advertisements that may be relevant to you and your interests.

Use of Data

Machine Hub LLC uses the collected data for various purposes:

- To provide and maintain our Service
- To notify you about changes to our Service
- To allow you to participate in interactive features of our Service when you choose to do so
- To provide customer support
- To gather analysis or valuable information so that we can improve our Service
- To monitor the usage of our Service
- To detect, prevent and address technical issues
- To provide you with news, special offers, marketing and general information about other goods, services and events which we offer which may be similar to those that you have already purchased or inquired about, unless you have opted not to receive such information.
- We provide personal information to our affiliates and other trusted businesses or persons to process it for us, based on our instructions and in compliance with our Privacy Policy and any other appropriate confidentiality and security measures. For example, we may use service providers to help us with customer support, to ship parts, and/or for marketing purposes. See the [Service Providers](#) section below for more information on how we may share your information with third party service providers.
- To make your experience more interesting and personalized, we may use any of the personal information we collect to assist us in delivering personalized and suggestions regarding our Service, including via email, based on your interests and preferences.
- We also may share aggregate or anonymous Information with third parties in a manner that does not identify particular users. For instance, we may share such information to help us determine how parts of our Service are used, so that we may improve our services. We will also may share aggregate information with our partners and other third parties about our users collective demographics or how they collectively use our Service.
- In addition to the sharing described in this Privacy Policy, we may share your information with third parties whenever you consent to or direct such sharing.

Legal Basis for Processing Personal Data under the General Data Protection Regulation (GDPR)

If you are from the European Economic Area (EEA), Machine Hub LLC's legal basis for collecting and using the personal information described in this Privacy Policy depends on the Personal Data we collect and the specific context in which we collect it.

Machine Hub LLC may process your Personal Data because:

- We need to perform a contract with you
- You have given us permission to do so

- The processing is in our legitimate interests and it is not overridden by your rights
- For payment processing purposes
- To comply with the law

Retention of Data

Machine Hub LLC will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes and enforce our legal agreements and policies.

Machine Hub LLC will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer periods.

Transfer of Data

Your information, including Personal Data, may be transferred to - and maintained on - computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.

If you are located outside United States and choose to provide information to us, please note that we transfer the data, including Personal Data, to United States and process it there.

Your consent to this Privacy Policy as evidenced by your use of the Service, followed by your submission of such information, represents your agreement to that transfer.

Machine Hub LLC will take all the steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place unless there are adequate controls in place regarding the security of your data and other personal information.

Disclosure of Data

Business Transaction

If Machine Hub LLC is involved in a merger, acquisition or asset sale, your Personal Data may be transferred. We will provide notice via an updated Privacy Policy if Personal Data is transferred and becomes subject to a different Privacy Policy.

Disclosure for Law Enforcement

Under certain circumstances, Machine Hub LLC may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

Legal Requirements

Machine Hub LLC may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Machine Hub LLC
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

Security of Data

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Our Policy on "Do Not Track" Signals under the California Online Protection Act (CalOPPA)

We do not currently support Do Not Track ("DNT"). Do Not Track is a preference you can set in your web browser to inform websites that you do not want to be tracked.

You can enable or disable Do Not Track by visiting the Preferences or Settings page of your web browser.

Your Data Protection Rights under the General Data Protection Regulation (GDPR)

If you are a resident of the European Economic Area (EEA), you have certain data protection rights. Machine Hub LLC aims to take reasonable steps to allow you to correct, amend, delete or limit the use of your Personal Data.

If you wish to be informed about what Personal Data we hold about you and if you want it to be removed from our systems, please contact us at support@machinehub.com

In certain circumstances, you have the following data protection rights:

The right to access, update or delete the information we have on you.

Whenever made possible, you can access, update or request deletion of your Personal Data directly within your account settings section. If you are unable to perform these actions yourself, please contact us to assist you.

The right of rectification. You have the right to have your information rectified if that information is inaccurate or incomplete.

The right to object. You have the right to object to our processing of your Personal Data.

The right of restriction. You have the right to request that we restrict the processing of your personal information.

The right to data portability. You have the right to be provided with a copy of the information we have on you in a structured, machine-readable and commonly used format.

The right to withdraw consent. You also have the right to withdraw your consent at any time where Machine Hub LLC relied on your consent to process your personal information.

Please note that we may ask you to verify your identity before responding to such requests.

You have the right to complain to a Data Protection Authority about our collection and use of your Personal Data. For more information, please contact your local data protection authority in the European Economic Area (EEA).

Your Data Protection Rights Under the CCPA.

You may have the right under the California Consumer Privacy Act of 2018 (CCPA) and certain other privacy and data protection laws. To review the CCPA rights that may be available to you, see the privacy policy of our third-party vendor: <https://www.visualvisitor.com/legal-agreements/>

Service Providers

We may employ third party companies and individuals ("Service Providers") to facilitate our Service, collect information about You in compliance with this Privacy Policy, provide the Service on our behalf, perform Service-related services or assist us in analyzing how our Service is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Data Collection

Visual Visitor.

Visual Visitor is a web-based service for the collection of data about visitors to our website. Visual Visitor collects data about you, including name, email address and other personal data as detailed under the Personal Data section above, and provides this information to us for our use in compliance with this Privacy Policy. For more information in the privacy practices of Visual Visitor, please visit the Visual Visitor Privacy Policy at <https://www.visualvisitor.com/legal-agreements/>

Analytics

We currently use the third-party Service Providers set forth below to monitor and analyze the use of our Service.

Google Analytics

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network. For more information on the privacy practices of Google, please visit the Google Privacy Terms web page: <https://policies.google.com/privacy?hl=en>

Advertising

We may use the third-party Service Providers set forth below to show advertisements to you to help support and maintain our Service.

Google AdSense DoubleClick Cookie

Google, as a third party vendor, uses cookies to serve ads on our Service. Google's use of the DoubleClick cookie enables it and its partners to serve ads to our users based on their visit to our Service or other websites on the Internet.

You may opt out of the use of the DoubleClick Cookie for interest-based advertising by visiting the Google Ads Settings web page:

<http://www.google.com/ads/preferences/>

Behavioral Remarketing

Machine Hub LLC may use remarketing services to advertise on third party websites to you after you visited our Service. We and our third-party vendors use cookies to inform, optimise and serve ads based on your past visits to our Service.

Google Ads (AdWords)

Google Ads (AdWords) remarketing service is provided by Google Inc.

You can opt-out of Google Analytics for Display Advertising and customize the Google Display Network ads by visiting the Google Ads Settings page:

<http://www.google.com/settings/ads>

Google also recommends installing the Google Analytics Opt-out Browser Add-on - <https://tools.google.com/dlpage/gaoptout> - for your web browser. Google Analytics Opt-out Browser Add-on provides visitors with the ability to prevent their data from being collected and used by Google Analytics.

For more information on the privacy practices of Google, please visit the Google Privacy Terms web page: <https://policies.google.com/privacy?hl=en>

Payments

We may provide paid products and/or services within the Service, and use third-party services for payment processing (e.g. payment processors). We will not store or collect your payment card details. That information is provided directly to our third-party payment processors whose use of your personal information is governed by their own Privacy Policy. These payment processors adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of payment information.

The payment processor we work with are:

Stripe

Their Privacy Policy can be viewed at <https://stripe.com/us/privacy>

Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Children's Privacy

Our Service does is not marketed to anyone under the age of 13.

We do not knowingly collect personally identifiable information from anyone under the age of 13. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and will update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy or the use of your data, please contact us:

- By email: support@machinehub.com